

RMS ONLINE



RMS ON-LINE is the evolution of the current RMS system, moving NZDF accommodation management from a locally hosted, manual-intensive platform to a modern, web-enabled solution. While retaining all core RMS functionality, RMS ON-LINE enhances capability through real-time visibility of room availability, instant booking updates, improved group and surge management, and secure remote access for authorised users. This evolution reduces the risk of double bookings, improves reporting and auditability, and enables more responsive, efficient accommodation operations

across the Defence estate, without disrupting established processes.

RMS ON-LINE replaces fragmented, manual, or legacy booking processes with a single, integrated digital platform. It enables authorised NZDF and Compass Group NZ personnel to manage bookings, arrivals, departures, room readiness, and inventory from any location via a secure intranet or internet connection. This innovation creates a unified, transparent, and future ready accommodation ecosystem that supports both day to day operations and strategic planning across the Defence estate.

Benefits to NZDF

1

PROVIDES REAL-TIME OPERATIONAL VISIBILITY –

Enables accurate tracking of accommodation usage.

2

IMPROVES ADMINISTRATIVE EFFICIENCY –

Reduces manual processes and workload.

3

SUPPORTS SURGE COORDINATION –

Enables planning for large group movements.

4

ENHANCES GOVERNANCE AND AUDITABILITY –

Provides transparent, time-stamped records.

5

IMPROVES PERSONNEL EXPERIENCE –

Streamlines booking and reduces friction.